

SLA Websouls

Nasir Aziz

Fri, 2/9/2018 1:10 PM

To: hammadabbasi@live.com <hammadabbasi@live.com>;



We Make Customer, Not Sale

Respected Customers,

Thank you for contacting WebSouls Sales,

As per our telephonic conversation you are using our share hosting services with these specs:

Space: 50 GB

RAM : 600MB

Bandwidth: Unlimited

Email Accounts: Unlimited

FTP Accounts: Unlimited

Data Bases: Unlimited

Add on Sub Domains : 5

Comodo Essential SSL

Our server up time is 99.9% & Our server is more secure. We take back up of our server on weekly basis. But as per our record you are not using our backup services but at the same time you have backup option in your pleask panel so you can take backup of your website from there.

If you have any further questions, please do not hesitate to contact us via phone, email us, or use our live chat at WebSouls.com.

With Best Regards and Thanks,

Gulraiz Khan | Sr. BDO

WebSouls | Company of Future Souls Group

M 92.321.477.6996 | T 92.423.523.8871-73 Ext: 801

Add. Office # 22, 2nd Office Floor, IT Tower,

Behind Hafeez Center, 73-E-1, Hali Road, Gulberg III, Lahore

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Ticket ID: #489786

Subject: SLA Required

Status: Answered

Ticket URL: <https://billing.websouls.com/viewticket.php?tid=489786&c=5YCZvLgf>